



SERVICE CLUB

"It's like health insurance for your heating and cooling systems."

Your home comfort connection.

Customer Name _____ Account # _____
 Address _____ City _____ State NY Zip _____
 Home Phone _____ Work Phone _____ Cleaning Month _____

BENEFITS

- ★ 24 hour/7 day emergency service with no overtime charge
 - ★ Lower utility costs
 - ★ Extended equipment life
 - ★ Improved comfort
 - ★ Priority service on emergency breakdowns
 - ★ Keep your manufacturer's warranty valid (if applicable)
 - ★ Peace of mind
 - ★ Satisfaction guaranteed
 - ★ Free carbon monoxide test
 - ★ Covers Most Repairs (parts & labor) associated with covered equipment*
- *See back for list of the covered repairs and specific exclusions.*

Each year we will inspect or adjust the following:

- | | | |
|--|--|---|
| HEATING <ul style="list-style-type: none"> ★ Belts / Blower ★ Air Filters ★ Transformer voltage ★ Blower Assembly ★ Venting / flue pipes | <ul style="list-style-type: none"> ★ Fan & limit control ★ Check antifreeze levels / boilers ★ Manifold gas pressure ★ Clean & Adjust burners ★ Pump pressure | <ul style="list-style-type: none"> ★ Clean & Adjust pilot assembly ★ Ignition safeties / gas valve ★ Lubricate necessary parts ★ Visually inspect heat exchanger ★ Combustion analysis |
| COOLING <ul style="list-style-type: none"> ★ Belts / Blower ★ Air Filters ★ Contactor ★ Drain lines / Checked & Cleaned ★ Thermostat | <ul style="list-style-type: none"> ★ Motor amps ★ Temperature drop ★ Fan blade condition ★ Clean condenser coil ★ Compressor operation | <ul style="list-style-type: none"> ★ Indoor blower assembly ★ All electrical connections ★ System refrigerant pressure ★ Lubricate necessary parts ★ Remove debris from outdoor unit |

EQUIPMENT	MAKE	MODEL #	SERIAL #	PRICE \$
COMMENTS:			Subtotal	
			Tax	
BILLING CYCLE: (circle one) Monthly Qtrly. Semi-Annual Annual			Total (See billing Cycle)	

THIS AGREEMENT MUST BE ACCEPTED WITHIN 30 DAYS.

Coverage starts upon acceptance. This agreement may be cancelled upon 30 days written notice by either party. No repairs or service will be made without your approval. Prices subject to change.

Date _____ Date _____
 Signature _____ Signature _____
E & V Energy Team Member
Owner of Covered Equipment

- | | | | | | | |
|---|---|---|---|--|---|--|
| 11828 W. Main Street
Wolcott, NY 14590
(315) 594-8076 | 5700 State Route 34
Auburn, NY 13021
(315) 253-6522 | 3951 Route 11
Cortland, NY 13045
(607) 753-0567 | 365 N. 1st Street
Fulton, NY 13069
(315) 598-6778 | 2097 Route 14N
Geneva, NY 14456
(315) 789-1556 | 22925 State Route 12
Watertown, NY 13601
(315) 786-2067 | 614 Elmira Rd., Rt. 13
Ithaca, NY 14850
(607) 241-1010 |
|---|---|---|---|--|---|--|

COVERED BY THE CLUB FREE:

- ❖ Yearly tune-up and inspection to insure peak operating efficiency.
- ❖ **FREE Parts and Labor** to Replace or Repair:

A. Furnace or Boiler:

- | | |
|----------------------------------|--|
| 1. Air Filters (One standard 1") | 24. Fuel Pump |
| 2. Aquastat/Relay | 25. Gas Valve |
| 3. Burner Couplings | 26. Hot Surface Ignition |
| 4. Burner End cone | 27. Hot Water Circulator Control |
| 5. Burner Fan | 28. Hot Water Circulator and/or Zone valve (1 st One Covered) |
| 6. Burner Motor | 29. Low Water Cut Off |
| 7. Burner Transformer | 30. Nozzle |
| 8. CAD Cell Relay | 31. Oil Filter |
| 9. Circulator Bearing Assembly | 32. Orifices |
| 10. Circulator Coupling | 33. Piezo Ignition |
| 11. Circulator Motor | 34. Pressure Trol |
| 12. Circulator Relay | 35. Primary Operation Control |
| 13. Combustion Chamber Liner | 36. Purging/Bleeding System |
| 14. Condensate Pump Drain | 37. Solenoid Valve |
| 15. Electric Wiring to Burner | 38. Standing Pilot |
| 16. Electrodes | 39. Thermocouple |
| 17. Electronic Ignition | 40. Thermostat (equivalent) |
| 18. Expansion Tank | 41. Transformer |
| 19. Fan Belts | 42. Warm Air Fan Control |
| 20. Fan Motor | 43. Warm Air Limit Control |
| 21. Fan Shaft/Bearings | 44. Water Feed |
| 22. Flame Rods/Flame Sensor | |
| 23. Flame Spreader | |

B. Air Conditioner:

- | | |
|-------------------------|-----------------------------|
| 1. Blower | 8. Relay |
| 2. Condensing Fan Blade | 9. Service Valves |
| 3. Condensing Fan Motor | 10. Thermal Expansion Valve |
| 4. Contacts | 11. Thermostat/Sub-Base |
| 5. Fan Center | 12. Disconnect/Whip |
| 6. Line Set | 13. Condensate Pump/Drain |
| 7. R-410a Refrigerant | |

C. Water Heater:

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|--------------------------------|---------------------------|
| a. Indirect Tank System | d. Oil Fired Water Heater |
| 1. Circulator or Zone Valve | 1. Thermostat |
| 2. Thermostat | 2. Burner Motor |
| 3. Switching Relay | 3. Ignition Transformer |
| 4. Relief Valve | 4. Fuel Pump |
| | 5. Pump Coupling |
| b. Electric Water Heater | 6. Electrodes |
| 1. Electric Element | 7. Relief Valve |
| 2. Thermostat | 8. Relief Valve |
| 3. Relief valve | |
| c. LP/Natural Gas Water Heater | |
| 1. Thermostat (gas valve) | |
| 2. Thermocouple | |
| 3. Relief Valve | |

*** Specific Exclusions:**

A. Furnace or Boiler:

- | | |
|------------------------------------|----------------------|
| 1. Fuel Lines/ Flow to Equipment | 8. Furnace Cabinet |
| 2. Base Boards/ Radiators/ Heaters | 9. Heat Exchanger |
| 3. Supply and Return Piping | 10. Roof Jacks/ Caps |
| 4. Radiant Piping/ Tubing | 11. Chimneys/ Liners |
| 5. Fuel Tank | 12. Power Venter |
| 6. Boiler Jacket | 13. Boiler Sections |
| 7. Air Cleaners | 14. Skimming Boiler |
| 8. Antifreeze | |

B. Air Conditioner:

- | | |
|-----------------------------|--|
| 1. Compressor | 3. Cleaning of Evap Coil (performed at extra cost) |
| 2. Condensing Coil | 4. Evap Coil |
| 3. Frame of Condensing Unit | 5. R-22 Refrigerant |

C. Water Heater:

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|--------------------------------|---------------------------|
| 1. Water Tank | 4. Lime/ Sediment Removal |
| 2. Coil | 5. Water Heater Frame |
| 3. Water Supply Lines & Valves | 6. Anode Rod |

E&V Energy Company and the Customer agree to the following terms and conditions:

1. The Service Club shall be subject to prior E&V inspection and approval of customer's equipment to insure suitability for this Club. Customer's equipment must be in 100% working condition per manufacture's specifications to qualify for Service Club
2. Service Club benefits cannot be applied to initial repairs needed to qualify equipment. However, E&V may allow a 10% discount on initial qualification repairs at its discretion. This discount does not apply to the initial cleaning.
3. E&V reserves the right to disqualify equipment for coverage due to its condition, age, design, type, or parts availability.
4. The Service Club covers only those repairs and replacement of parts specified which result from **NORMAL** operation of the covered equipment during the effective period of the Club
5. All parts, equipment, and/or labor not covered under this Club will be charged to the Customer at prevailing rates.
6. Any service (includes replacing covered equipment) performed by anyone not authorized by E&V will release E&V from all obligations under this contract rendering this agreement null & void. In the event the Customer fails to notify E&V (in writing) to renew the Club due to the unauthorized changes, E&V will not be responsible for reimbursing any payments paid into the Club as a result of the lapse in coverage.
7. E&V shall not be liable for failure or delay to provide service under the Club if such failure or delay is caused by conditions beyond its control such as fire, flood, lightning, freezing, hard water (excessive lime & sediment build up), acts of God, supply shortages, supplier's inability to supply parts, governmental laws or regulations, or failure of Customer's supply of electricity, heating fuel, or water.
8. Fuel flow problems directly related to storage and/ or distribution of fuel (frozen or broken fuel tanks, lines, etc.) ar3e not covered under the Club. Relocation of covered equipment and electric service to equipment are not covered under Club.
9. E&V will make every effort to provide Standard 1" Furnace Air Filters and Standard Humidifier Water Panels during routine cleanings. In the event it is unable to provide this service due to stock shortage, availability, size, or type it is understood the Customer will be responsible for securing his/her own filter or water panel per notification by E&V Service Representative at time of cleaning.
10. The term of this agreement shall be for a period of one year from the effective date set forth and shall be **automatically renewed** for successive one year periods thereafter unless canceled by either party at any time by notice in writing mailed to the other party.
11. Customer will receive a Service Tune-up/Inspection each year the Service Club is in effect at no additional charge. Scheduling will be at the discretion of E&V.
12. When it is no longer practical to continue servicing Customer's equipment, due to age of obsolescence, E&V reserves the right to cancel this agreement at any time, or E&V will modernize customer's equipment (with Customer approval and at Customer's expense) which will continue this agreement.
13. E&V's liability under this Club is limited to the services specified. E&V shall not be liable for any consequential or incidental damages in any way arising out of performance or nonperformance under this Club. E&V's liability is limited to the payments made by Customer.
14. E&V will mail to Customer a statement including the charge for the Club; payment is then due by the 10th of the month. Customer's Service Club account must be maintained in current status at all times for the term of this agreement. If Customer's Service Club account becomes past due (payment not received by the end of the month due) this contract will be terminated. Customer at that time will have the option of bringing their Service Club account back into current standing and paying for any repairs needed to the equipment to renew the Club
15. E&V is not liable for defects originating from Installation Design by others.
16. If E&V encounters asbestos or polychlorinated biphenyl (PCB) on the site, E&V shall immediately stop work and report the condition to the owner or owner's representative. E&V shall not resume work in the affected area until the asbestos or polychlorinated biphenyl (PCB) has been removed or rendered harmless.